



***Scintillation Materials, Detectors and Electronics***

## **OPERATING MANUAL**

### ***NaI (TI) POLYCRYSTAL PLATES***

#### **I. DESCRIPTION**

NaI (TI) polycrystal plate represents plane-parallel rectangular or cylindrical plate. These plates are used for production of packed scintillators for tomographic medical imaging systems (PET, SPECT).

#### **II. UNPACKING AND PRODUCT INSPECTION**

If on receipt of the products external damages of the packing are discovered, one should confirm the damages with the assistance of the shipping agent. The manufacturer can not replace the damaged products without documentarily confirmed damage of the packing.

It is allowed to unseal the packing only after isolation under normal climatic conditions no less than 24 hours.

Take out the certificate (certificate of technical characteristics inspection of the scintillator). Take out the scintillator and additional parts (if any), and set it in a safe place. Make sure that all elements specified in the packing list are included into the packing.

If there are several scintillators in the packing, it is necessary to define the correspondence of certificates by serial numbers to each of the scintillators.

The buyer shall carry out primary visual control of products in accordance with the specification within 30 (thirty) days from the date of products receipt as follows:

1. Check of appearance (any chips, cracks, visible impurities and bubbles are not acceptable).

Appearance of scintillators is controlled by visual inspection without using of magnifying facilities at the light from 10 lux to 50 lux.

2. Verification of scintillator's marking (information about the type of the scintillator, serial number of the scintillator, date of production).

If at the primary visual control any of the above mentioned visual defects is not found in products, it is considered as having passed visual control and is suitable for testing.

In case of discovery of visual defects or other disparities the customer should turn in written form for explanations to the QC department of the manufacturer (QC@isc.kharkov.com) within 30 (thirty) days from the date of products receipt.

If after expiration of 30 (thirty) days from the date of products receipt the customer does not provide any information about the discovered visual defects during the primary visual control the manufacturer should not accept claims on disparity of the appearance of the products.



In case irreparable defects (chips, cracks, visible impurities and bubbles) are found in the products, they should be returned to the manufacturer for warranty repair or replacement. It is necessary to provide packing with the use of original packing materials by which it is possible to make certain that no damage occurred during transportation and storage.

It is also necessary to attach the proper warning labels on the packing to provide careful handling of the products. The products should be returned with the following accompanying documents:

- brief description of reasons for return;
- return address for the shipment;
- name of the buyer and contact telephone number.

### III. TECHNICAL SPECIFICATION

Sodium iodide polycrystals doped by thallium (plates) are produced according to the design documentation.

Energy resolution measured by  $^{137}\text{Cs}$  (662 keV) complete absorption peak on packed scintillators 25 mm diameter and 30 mm height produced from blank, should not be more than 8,0%.

Light output measured by  $^{137}\text{Cs}$  (662 keV) complete absorption peak on packed scintillators 25 mm diameter and 30 mm height produced from blank, should not be less than 3,0 lm.

Crystal material .....	NaI (Tl)
Density, g/cm <sup>3</sup> .....	3.67
Hygroscopic .....	high

### IV. SAFETY CONDITIONS AND OPERATING RULES

The product is not toxic, explosive or radioactive.

Conditions for normal operation:

1. Do not drop the product.
2. For indoor use or out door use (in dry medium).
3. Relative air humidity should not exceed 95%.
4. Physical load should not exceed 50 Hz.
5. Temperature range is from -20°C to 40°C.

In case of damage or failure the in-house repair of the product is not allowed. Damage product should be hermetically packed in polyethylene and sent to the manufacturer.

The product should be cleaned outside with a damp cloth and ethyl alcohol. The product should be cleaned only when it is out of running. Do not dip the product into the water.

### V. TRANSPORTATION AND STORAGE

The transportation of the products in the manufacturer's packing can be carried out by all means of transport to any distance with the observance of the following conditions:

1. The transportation should be carried out in clean covered places.



2. The installation and the fastening of the boxes in the transport should ensure their stable position eliminating the possibility of displacement and collision between themselves and the sides of the transport.
3. Warning marking should be observed on every stage of the transportation.
4. Avoid the fall of the boxes with the products.

The products in the manufacturer's packing should be stored indoors with good ventilation at the temperature from 15°C to 35°C (from 60°F to 95°F) and relative air humidity not exceeding 80% at the absence of corrosive impurities in the environment.

The products should be protected from huge temperature swings.

#### **VII. WARRANTY AND MAINTENANCE SERVICE**

The manufacturer warrants that the products should be free of defects in materials used for manufacturing or production process.

The manufacturer warrants the conformity to the products quality at the observance by the customer of transportation and storage conditions, and the operation rules established by this operation manual:

- 1) Storage warranty period is 45 (forty five) days from the date of the final quality control of the products at the manufacturer's enterprise till the housed scintillator's production date.

The warranty applies only to the original customers of the product and only to the product with serial number still legible.

The warranty does not apply to the product whose performance fails as a result of misuse, mishandling, abuse, accident, physical damage or improper installation, or submersion in water. The warranty is not valid if the product has been modified or altered without manufacturer's express approval.

The manufacturer's obligation shall be limited to the repair or replacement of the product, at manufacturer's option, which has been rejected as defective within the warranty period.

The manufacturer is not responsible for damages including incidental or consequential damages resulting from improper use or failure of products operation under this warranty.

Any claim on the warranty should be made by the original customer within the warranty period. The customer should apply to the Quality Control Department (QC@isc.kharkov.com) in order to receive additional information.

All products returning for warranty repair or replacement should be packed with the use of original packing materials by which it is possible to make certain that no damage occurred during transportation and storage.

All products returning for warranty repair or replacement should be accompanied by the documents confirming the purchase, as well as by rejection sheet, which confirms that use of the product is not possible through the manufacturer's fault.

The products replaced under warranty repair, are not subject to the payment

Returned products are found out to be in good operational state or damaged for causes which are not covered by this warranty will be subject to a service charge. After the repair is finished the products will be returned to the customer freight prepaid.